

# INTERVIEW

## Aurore, QA/RA Team Leader

since March 2022

### WHAT IS YOUR ROLE WITHIN COVARTIM?

I am leading the Quality Assurance & Regulatory Affairs (QA/RA) team. This means that in addition to working on clients' projects, I follow up on my team members in terms of workload, deliveries and well-being. My experience in QA/RA has given me enough expertise to provide my colleagues with technical support.

Regarding our clients, I help them all along their certification process: QMS implementation, technical files, submissions, training, internal audits, support during external audits, ...

### WHAT ARE THE KEY ASSETS OF COVARTIM?

- ★ Projects
- ★ Learning opportunities
- ★ Good work/life balance

### WHAT DOES COVARTIM HAVE TO OFFER?

- The opportunity to learn a lot about various medical technologies;
- Supervision and coaching by experienced colleagues;
- A great working atmosphere;
- Team cohesion;
- Great colleagues!

### HAVE YOU BEEN PROGRESSING SINCE YOU JOINED COVARTIM?

I joined COVARTIM as QA/RA Manager in March 2022. I learned a lot, especially about the tools used by the company. I gained a more thorough understanding of the technical file. Implementing QMS's at client's and helping them fill in all the documents helped me get a great comprehension of the content itself. Step by step I have started coaching junior colleagues. Today I am leading the QA/RA team. My goal is to help my team members develop their skills and grow their technical knowledge.

### WHAT ASPECTS OF YOUR JOB MOTIVATE YOU?

- ✓ **Variety:** I work on a wide variety of projects and I perform a diverse range of tasks.
- ✓ **Support:** I like helping our clients understand what they have to do. I am here to advise them but also to provide support throughout the whole certification path.
- ✓ **Ambassador:** I like to represent COVARTIM at external events.

“ Be curious, be resourceful, don't be afraid to ask for help, love challenges. ”

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